

THE GENERAL PRACTICE QUESTIONNAIRE, PERIOD 2019 - 2020

1. When did you last attend your GP surgery?

- Less than 6 months 1 year More than 1 year

2. Which gender best describes you?

- Male Female Transgender

3. What age group are you?

- 0 – 15 years 16 – 24 years 25 – 34 years 35 – 44 years
 45 – 54 years 55 – 64 years 65 – 74 years 75 years and over

4. How long do you have to wait for a non-urgent appointment?

- 1 -3 days 1 week More than 1 week

5. Are you aware of patient online services?

- Yes No Don't know

6. Are you aware of the availability of out of hour's services?

- Yes No Don't know

7. What are your impressions of our nursing services?

- Excellent Good Fair Poor

8. What are your impressions of our GP services?

- Excellent Good Fair Poor

9. What is your feedback, from personal experiences, of our reception and staff?

- Excellent Good Fair Poor

10. Please write down any comments or suggestions to help us to improve our services at Dr Shantir's practice

11. What are your thoughts about the changes in phlebotomy services in our borough?

- Excellent Good Fair Poor

Please write any thoughts in the space below...

THANK YOU VERY MUCH FOR YOUR PARTICIPATION

Please note that no medical information or questions will be responded to.

The information you supply us will be used lawfully, in accordance with the GDPR (GENERAL DATA PROTECTION REGULATION) of May 2018. the GDPR (GENERAL DATA PROTECTION REGULATION) of May 2018 gives you the right to know what information is held about you and sets out the rules to make sure that this information is handled properly.