

**THE GENERAL PRACTICE QUESTIONNAIRE – DR SHANTIR’S PRACTICE 2018 - 2019**

1. When did you last attend your GP surgery?

- Less than 6 months     1 year     More than 1 year

2. Which gender best describes you?

- Male     Female     Transgender

3. What age group are you?

- 0 – 15 years     16 – 24 years     25 – 34 years     35 – 44 years  
 45 – 54 years     55 – 64 years     65 – 74 years     75 years and over

4. How long do you have to wait for a non-urgent appointment?

- 1-3 days     1 week     More than 1 week

5. Are you aware of patient online services?

- Yes     No     Don't know

6. Are you aware of the availability of out of hour's services?

- Yes     No     Don't know

7. What are your impressions of our nursing services?

- Excellent     Good     Fair     Poor

8. What are your impressions of our GP services?

- Excellent     Good     Fair     Poor

9. What is your feedback, from personal experiences, of our reception and staff?

- Excellent     Good     Fair     Poor

10. Please write down any comments or suggestions to help us to improve our services at Dr Shantir's practice

11. What are your thoughts about the changes in phlebotomy services in our borough?

- Excellent       Good       Fair       Poor

Please write any thoughts in the space below...

**THANK YOU VERY MUCH FOR YOUR PARTICIPATION**

Please note that no medical information or questions will be responded to.  
The information you supply us with will be used lawfully, in accordance with the Data Protection Act 1988. The Data Protection Act 1988 gives you the right to know what information is held about you, and sets out rules to make sure that this information is handled properly.